

# Flood warnings available online

Natural Resources Wales issues warnings for risk of flooding from rivers and sea in Wales.

People can find information by:

- Phoning **Floodline on 0345 988 1188**
- Registering to receive phone, text, or email messages through our flood warning service
- Visiting [naturalresources.wales/flooding](http://naturalresources.wales/flooding)

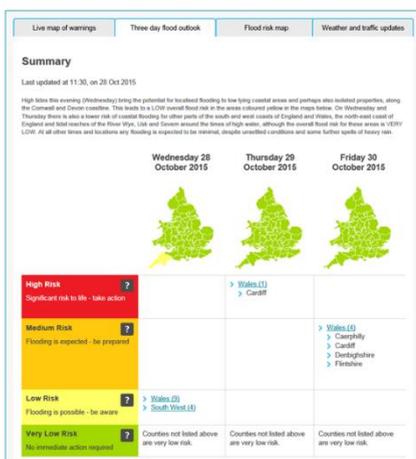
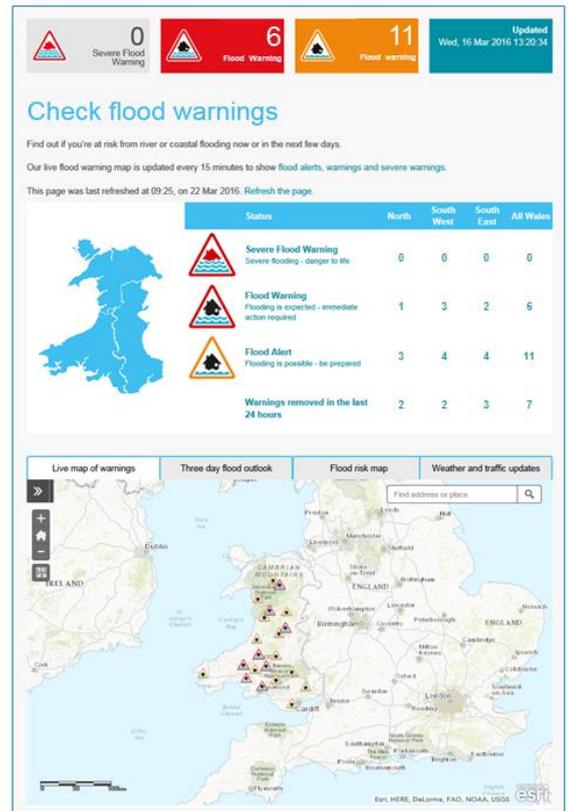
Our webpages also provide information on river levels, the general flooding outlook and details of those areas at risk of flooding.

## What's new?

Until now, as we developed our own systems our customers had to bounce between our website and the Environment Agency's to get the full picture.

Now, in just a few clicks, customers in Wales can

- understand the risk of flooding over the next few days
- see warnings currently in force in Wales
- focus on locations that are relevant to them for even greater level of detail
- see the latest flood information when Flood Alerts and Warnings are in force.



This is in addition to the ability to see current river levels from our gauges across Wales.

Over the coming months, the Environment Agency's flood warning webpages will be moving to a new home on Gov.uk. When they do, they will only provide information on flood warnings in England.

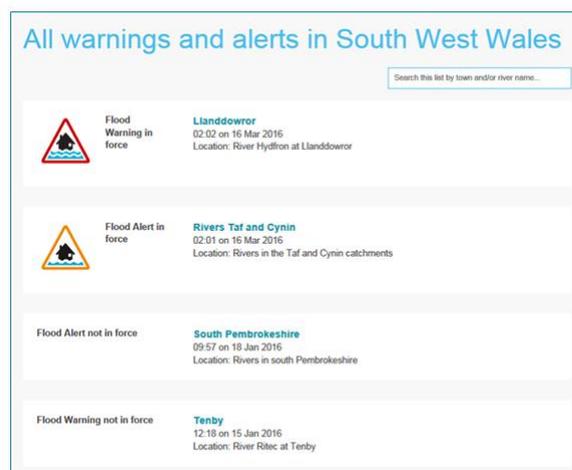
Our new webpages means that customers will continue to have access to everything they need through Natural Resources Wales website.

## Questions and Answers

### What will the new webpages show?

You will be able to see the following

- A summary table of the warnings and alerts in force in our three operational areas along with a summary total for Wales.
- Detailed lists of the warnings and alerts in force. These lists can be presented by area or warning type. For example showing all Warnings and Alerts in force in Wales or just Flood Alerts in South West Wales. If the list is too long, users can refine the list by river or community name.
- Details of each area we issue Warnings or Alerts to. This includes the current warning in force, latest flooding information, previous warnings issued and maps of areas warned.
- The 3 Day Flood Outlook statement prepared with the Met Office Flood Forecasting Centre. This covers both Wales and England and will soon be increasing to 5 days.



This all complements the [live information from our river gauges across Wales](#).

### Why did you need these new webpages?

People at risk of flooding need access to all relevant information easily and quickly.

Previously only some of this information was available on our website, with the remainder on the Environment Agency's site. This created confusion and delay for customers, response partners and the media.

Over the coming months the Environment Agency will be moving their flooding information to the Gov.UK webpages. This will only provide information for England and the Gov.UK site does not provide a Welsh language service that would meet our user's requirements. While developing our website has taken some investment, it was essential to ensure that people at risk of flooding in Wales continue to have access to the information they need.

Previous statuses:	Date
Flood Warning in force	20:40 on 11 Nov 2014
Flood Warning in force	16:51 on 11 Nov 2014
Flood Warning not in force	17:01 on 21 Oct 2013
Flood Warning in force	07:55 on 21 Oct 2013
Flood Warning not in force	21:23 on 04 Aug 2013
Flood Warning in force	11:17 on 04 Aug 2013
Flood Warning not in force	11:09 on 26 Jan 2013
Flood Warning in force	19:34 on 25 Jan 2013
Flood Warning not in force	10:26 on 05 Nov 2012

### What do I do if I don't like it?

Please tell us. While we have developed the site based on feedback from users, there is always room for improvement. We've also got some ideas of our own that we hope to get around to.

So please [use the feedback button on our webpages](#) to let us what you like and what could be made better.

FEEDBACK